



City of Johannesburg

75 Helen Joseph Street
Cnr. Harrison Street
Johannesburg
2001

P/Bag X70
Braamfontein
South Africa
2017

Tel +27(0) 11 298 5000
Fax +27(0) 11 298 5178
www.jra.org.za
www.joburg.org.za

MEDIA RELEASE

26 March 2021

For immediate release

UPDATE ON THE JRA'S ACCELERATED SERVICE DELIVERY PLAN

The Johannesburg Roads Agency (JRA) continues to address the increasing number of road defects caused by various factors, including aging infrastructure and inclement weather conditions. By the 15th of February 2021, the JRA had recorded a total of 19 534 service requests for potholes, 4 223 for patches and 909 for reinstatements. These defects are categorised as 'high priority' maintenance issues as they are potential threats to the safety of road users.

The JRA has devised a two-phased plan to accelerate road maintenance across the City of Johannesburg. The first phase entailed a rotational 'Blitz' approach in Regions D, G, and C which was carried out between the 22nd of February and 20th of March 2021. The scope of work included the cleaning of kerb inlets, road reinstatements and pothole repairs. 75% of the recorded backlog was reduced in Region D and 50% in Region G.

The second phase will adopt a city-wide approach across **all seven** regions with an extensive scope including **pothole repairs, patching, pavement cleaning, corrugations and collapsed makeshift pipe bridges, and road markings**. This phase is scheduled to run between 22nd of March and the 30th of June 2021.

Due to COVID-19 restrictions, the JRA Depots have been operating with a third of its staff complement. On average, there are six teams per Depot, except for the Region D and F Depot, which have four teams each. As such, normal capacity per Depot averages 12 internal teams. With the adjustment to Level 1 of the COVID-19 regulations, the number of internal teams will be increased from an average of 4 to an average of 8 per region in the second phase of the plan. To mitigate this capacity shortfall, local emerging contractors per region have been appointed to assist the internal teams. As a result, there will be on an average 16 teams deployed per region.

To Report Potholes or Follow Up on Service Requests please do so on mediaqueries@jra.org.za

Chairman: Dr. A Mokoena

Executive Directors - Chief Executive Officer: S Monakedi, Chief Financial Officer: D Thindisa

Non-Executive Directors: L Mdluli, H Mtimkhulu, F Ntsandeni, L Ndlovu, N Mila, T Seemela, T Tshitangano, Y Ngxabazi, S Chiloane-Nwabueze, E Mtshali, S Ralegoma
Company Secretary: P Majola

Reporting on social media may delay your service request being attended too, it is crucial to follow the correct service request procedures. Please find the attached Phase-Two schedule of the City-wide approach to the Accelerated Service Delivery Plan.

ENDS

Website: www.ira.org.za

- Twitter: @MyJra
- Facebook: Johannesburg Roads Agency,
- Email hotline@ira.org.za

About the Johannesburg Roads Agency (JRA):

The JRA is a City-owned agency responsible for the maintenance, repair and development of Johannesburg's road network and storm water infrastructure, including bridges and culverts, traffic lights and signage. The organisation is committed to providing quality roads that are accessible, safe and liveable for our communities

Issued by:

Johannesburg Roads Agency: Media Desk

Contact: 060 563 4539

Email: mediaqueries@ira.org.za